DIGAMBER CAPFIN LIMITED

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

FINANCIAL YEAR 2025–26 | 1 APRIL 2025 – 31 MARCH 2026

Inaugural baseline disclosure structured around the National Guidelines on Responsible Business Conduct and the nine principles of the Business Responsibility and Sustainability Reporting framework.

RESPONSIBLE FINANCE • FINANCIAL INCLUSION • PEOPLE • PLANET • GOVERNANCE

Reporting Basis

This report is prepared from the Sustainability Report of Digamber Capfin Limited for Financial Year 2025–26, which was prepared with reference to the Global Reporting Initiative Standards. The reporting boundary covers the operations of Digamber Capfin Limited. This is the first baseline year for consolidated sustainability disclosures. Information not separately available in the underlying report is identified as not separately reported rather than treated as nil. The report has not been externally assured.

SECTION A — GENERAL DISCLOSURES

I. Details of the Listed Entity / Reporting Entity

Name	Digamber Capfin Limited
Reporting period	1 April 2025 to 31 March 2026
Nature of business	Non-Banking Financial Company – Microfinance Institution (NBFC-MFI)
Principal operations	Microfinance lending and Small Business Loans
Year of commencement	1995, Jaipur, Rajasthan
States / Union Territories of operation	8
Branches as at 31 March 2026	200
Active members (geographic operating data)	1,33,375
Assets under management	₹323.12 crore
Loan disbursements during the year	₹198.12 crore
Contact for sustainability disclosures	Chief Compliance Officer | cco@digamberfinance.com
CIN, registered office, stock exchange listing, paid-up capital and website	Not separately presented in the source Sustainability Report in the BRSR general-disclosure format

II. Products, Services and Operations

The Company provides Joint Liability Group Loans, Individual Micro Loans and Small Business Loans. Its operating model combines branch-based customer engagement with technology-enabled origination, appraisal, documentation and servicing. Lending is concentrated in underserved rural and semi-rural communities, including women borrowers and micro-entrepreneurs.

Geographical presence	**Rajasthan, Jammu & Kashmir, Himachal Pradesh, Uttarakhand, Uttar Pradesh, Bihar, Madhya Pradesh and Haryana**
Portfolio by geographic operating data	₹323.11 crore
Key customer segments	Low-income households, women borrowers, self-employed individuals and small entrepreneurs
Exports and international operations	Not separately reported in the source Sustainability Report

III. Employees and Workers

Total active employees	**1,171**
Male employees	1,107
Female employees	64

Women in workforce	5.47%
Confirmed employees	865
Employees on probation	306
New hires reported	598
Reported employee turnover rate	6.60%
Persons with disabilities, workers and value-chain workforce breakdown	Not separately reported in the source Sustainability Report

IV. Holding, Subsidiary and Associate Companies

Entity-wise holding, subsidiary, associate and joint venture disclosures in the prescribed BRSR format are not separately presented in the source Sustainability Report.

V. Corporate Social Responsibility

Total CSR expenditure	**₹23,39,500**
Food and ration distribution	₹18,25,000
Solar panel installation	₹5,14,500
Food distribution implementing agency	Dakshiva Welfare Foundation

VI. Transparency and Disclosures

Customer complaints received	**82**
Customer complaints disposed of	81
Customer complaints pending at year-end	1
Complaint disposal rate	98.78%
Credit Information Company-related complaints	50
Confirmed corruption incidents	0
Substantiated customer privacy complaints	0
Identified customer data leaks, thefts or losses	0
Significant monetary fines and non-monetary sanctions	Nil reported

SECTION B — MANAGEMENT AND PROCESS DISCLOSURES

Policy and Management Framework

The Company's sustainability approach is guided by responsible financial inclusion, ethical governance, employee development, environmental stewardship, responsible technology and stakeholder engagement. Its policy architecture includes corporate governance guidelines, an anti-corruption policy, whistle-blower framework, risk management policy, Fair Practices Code, Know Your Customer and Anti-Money Laundering framework, grievance redressal arrangements, human resource and anti-harassment policies, data privacy and information security controls, environmental and energy management policies, waste management policy and Corporate Social Responsibility policy.

Governance, Oversight and Implementation

The Board of Directors provides strategic direction and oversight of material business risks and governance matters. The Environmental, Social and Governance Committee coordinates sustainability-related initiatives. The Risk Management

Committee, Audit Committee, Asset Liability Management Committee and technology and information security governance forums contribute within their respective mandates. The Chief Compliance Officer, designated Environmental, Social and Governance leadership and functional heads coordinate reporting and implementation.

Board of Directors	**8**
Executive directors	2
Independent directors	3
Women directors	1
Independent directors as proportion of Board	37.50%
Women directors as proportion of Board	12.50%
Employee anti-corruption training coverage	100%

Stakeholder Engagement and Materiality

Material sustainability priorities identified in the source report include financial inclusion; responsible lending and customer protection; grievance redressal; customer privacy and cybersecurity; business ethics and regulatory compliance; human capital; diversity and non-discrimination; energy and emissions; community development; and financial resilience. The assessment is an initial impact-based exercise, not a completed statistically weighted stakeholder survey.

Performance Monitoring and Assurance

The Company uses functional management, risk management, compliance, governance reviews and internal control processes to monitor material matters. FY 2025–26 is the first consolidated sustainability reporting baseline. The report has not been externally assured.

SECTION C — PRINCIPLE-WISE PERFORMANCE DISCLOSURES

PRINCIPLE 1 — Businesses should conduct and govern themselves with integrity, and in a manner that is ethical, transparent and accountable

The Company emphasises regulatory compliance, ethical conduct, transparent customer disclosures, anti-corruption, conflicts-of-interest management, whistle-blowing and accountability. Customer terms are communicated through the Key Facts Statement, sanction documents and loan agreements. Anti-corruption awareness is integrated into employee training.

Employees receiving anti-corruption training	**100%**
Confirmed corruption incidents	0
Employees disciplined for confirmed corruption	0
Business partner contracts terminated for confirmed corruption	0
Significant fines / sanctions	Nil reported

PRINCIPLE 2 — Businesses should provide goods and services in a manner that is sustainable and safe

The Company's financial products are designed to support formal credit access, livelihoods and small enterprises. Product-related controls focus on affordability, repayment-capacity assessment, transparent pricing, informed consent, responsible servicing and fair collections. Digital origination and servicing are intended to improve process efficiency and reduce dependence on physical documentation.

BRSR-specific product life-cycle assessment, sustainable sourcing percentages and reclaimed-product metrics are not separately reported in the source Sustainability Report.

PRINCIPLE 3 — Businesses should respect and promote the well-being of all employees, including those in their value chains

The Company emphasises employee development, equal opportunity, respectful workplace conduct, welfare, training and occupational safety. Training covers business and operational capabilities, ethical conduct and compliance.

Total employees	**1,171**
Total training hours	24,631 hours and 35 minutes
Average training hours per employee	21.04 hours
Employees receiving performance / career reviews	71.74%
Reported employee accidents	52
Reported fatalities	1, classified in the source report as not work-related
Confirmed discrimination incidents	Nil reported
Employee turnover	6.60%

The source report recognises that injuries during official travel may require classification under applicable occupational health and safety definitions. Detailed BRSR worker-category safety metrics and value-chain coverage are not separately reported.

PRINCIPLE 4 — Businesses should respect the interests of and be responsive to all their stakeholders

Stakeholder groups include customers, employees, regulators, lenders, shareholders, business partners and communities. Engagement is undertaken through customer servicing, field interactions, grievance channels, employee communications, governance reporting and financial literacy activities. Materiality priorities reflect the nature of the Company's operations and identified stakeholder impacts.

A quantitative stakeholder survey and separate stakeholder-group engagement frequency matrix are not presented as completed exercises in the source report.

PRINCIPLE 5 — Businesses should respect and promote human rights

The Company's approach is based on workplace dignity, equal opportunity, non-discrimination, prevention of harassment, fair customer treatment and protection of vulnerable borrowers. Its human resource and customer protection policies support respectful treatment across operations.

Confirmed discrimination incidents	**Nil reported**
Workplace human-rights complaint category-wise numbers	Not separately reported in the source Sustainability Report
Human-rights assessments of value-chain partners	Not separately reported in the source Sustainability Report

PRINCIPLE 6 — Businesses should respect and make efforts to protect and restore the environment

The Company monitors electricity, fuel-related energy use, paper, water and greenhouse gas emissions as part of its environmental reporting baseline. Its priorities include energy-efficient equipment, digitalisation, water conservation, paper reduction and improved source-level environmental records.

Purchased electricity	**630,677 kWh**
Electricity energy equivalent	2,270.44 GJ
Total reported energy consumption	16,550.73 GJ
Energy intensity	13.16 GJ per employee
Renewable energy consumption	Nil
Scope 1 greenhouse gas emissions	1,065.47 tCO_2e (initial reported figure)

Scope 2 greenhouse gas emissions	517.16 tCO_2e (initial reported figure)
Scope 3 emissions	Not quantified
Paper consumption	2,014 reams
Water consumption	554,000 litres
General waste quantity	Not available
Paper reduction objective	5% reduction in back-office paper consumption

The source report identifies improvements to environmental data collection commencing 1 April 2026. Certain reported resource figures were derived from available expenditure and operational records. Complete waste generation and disposal quantities are not reported.

PRINCIPLE 7 — Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

The Company operates within the regulatory framework applicable to its lending activities and maintains engagement with regulators and industry stakeholders. It recognises regulatory compliance and transparency as central to responsible business conduct. The source report references financial literacy collaboration with Sa-Dhan.

A BRSR-specific schedule of public policy advocacy positions, trade association affiliations and corrective actions concerning anti-competitive conduct is not separately reported.

PRINCIPLE 8 — Businesses should promote inclusive growth and equitable development

Financial inclusion is central to the Company's business model. Its lending activities seek to support underserved households, women, micro-entrepreneurs and small businesses. During the year, the Company consciously moderated expansion and prioritised portfolio quality, collections and liquidity preservation amid sector-wide microfinance stress.

Assets under management at year-end	**₹323.12 crore**
Loan disbursements	₹198.12 crore
Active members in geographic operating data	1,33,375
Women borrowers	Approximately 99.82% of the reported active borrower population
Financial literacy outreach with Sa-Dhan	More than 35,000 individuals
CSR expenditure	₹23,39,500
Direct economic value generated	₹149.21 crore
Economic value distributed	₹201.47 crore
Economic value retained	(₹52.26 crore)

The economic value retained measure follows the sustainability reporting classification and is not necessarily equivalent to accounting profit or loss. Quantified beneficiary-level social outcome assessments are not separately reported.

PRINCIPLE 9 — Businesses should engage with and provide value to their consumers in a responsible manner

Responsible lending practices include assessment of existing indebtedness and repayment capacity, clear contractual disclosures, informed consent, fair recovery practices, data privacy and accessible grievance redressal. The grievance mechanism provides escalation through the Grievance Redressal Team, Grievance Redressal Officer and Principal Nodal Officer.

Customer complaints received	**82**
Customer complaints disposed of	81
Pending at 31 March 2026	1
Reported disposal rate	98.78%
Credit Information Company-related complaints	50
Substantiated customer privacy complaints	0
Identified data leaks, thefts or losses	0
Customers affected by substantiated privacy incidents	0

The complaint disposal rate reflects cases disposed of during the reporting period and does not, by itself, establish the percentage resolved within 30 days.

Sustainability Performance Summary

Financial inclusion	**200 branches across 8 states / union territories; ₹198.12 crore disbursed**
Customer protection	82 complaints; 81 disposed of
People	1,171 employees; 24,631 hours 35 minutes of training
Environment	16,550.73 GJ total reported energy; 554,000 litres water
Governance	8 directors; 3 independent; 1 woman
Community	₹23,39,500 CSR expenditure

Reporting Statement

This inaugural BRSR-structured report presents information drawn from Digamber Capfin Limited's Sustainability Report for Financial Year 2025–26. It provides a baseline account of the Company's responsible business practices and performance under the nine principles of the National Guidelines on Responsible Business Conduct. Certain prescribed BRSR data points are not separately available in the source report and have been disclosed accordingly. The report does not represent full completion of every prescribed BRSR field or independent assurance of the reported information.

DIGAMBER CAPFIN LIMITED | Responsible Finance • Inclusive Growth • Sustainable Impact

DETAILED PRINCIPLE-WISE DISCLOSURES

Business Responsibility and Sustainability Report | Financial Year 2025–26

The following disclosures elaborate the nine National Guidelines on Responsible Business Conduct principles using the Company's Sustainability Report for Financial Year 2025–26 as the reporting basis.

Principle 1 | Ethics, transparency and accountability

Ethical business conduct

The Company's values of integrity, transparency and compliance guide decision-making at the Board, management and employee levels. The governance architecture includes a Board of Directors, Audit Committee, Risk Management Committee, and other committees operating within their respective mandates. The Company emphasises avoidance of conflicts of interest, ethical treatment of customers and appropriate escalation of concerns.

Anti-corruption and vigilance

The Company maintains governance arrangements addressing anti-corruption, whistle-blowing, fraud prevention and misconduct. Controls are supported by internal policies, supervisory review, employee awareness and the internal audit framework. Fair practices in loan origination, cash handling, customer communications and collections are especially relevant given the vulnerability of many borrowers.

Regulatory compliance and transparency

As a regulated Non-Banking Financial Company – Microfinance Institution, the Company places emphasis on applicable regulatory directions, Know Your Customer requirements, anti-money laundering controls, fair lending disclosures and customer grievance redressal. The Key Facts Statement, sanction documentation and loan agreements support transparency regarding pricing and contractual obligations.

Management oversight

Material control weaknesses and emerging risks are addressed through departmental ownership and established governance and review mechanisms. The Company seeks to strengthen documented accountability, monitoring and corrective action as its sustainability reporting system matures.

Principle 2 | Sustainable and safe financial products

Responsible product design

The principal lending products comprise Joint Liability Group loans, individual micro loans and small business loans. These products seek to improve access to regulated finance among low-income households, women, self-employed individuals and micro-enterprises. The Company recognises that the social value of a financial product depends on affordability, suitability and borrower understanding.

Credit appraisal and informed borrowing

The lending process includes customer identification, assessment of financial requirements, evaluation of income and existing obligations, loan documentation and customer consent. Loan terms, applicable interest rates, fees and repayment obligations are communicated through prescribed customer documentation.

Customer outcomes and product impact

The Company recognises the risk of over-indebtedness, borrower distress and inappropriate collection practices. Responsible underwriting, fair recovery standards, customer servicing and complaint review form part of its approach to mitigating such

impacts. Digital loan origination is complemented by human engagement to support customers with differing levels of financial and digital literacy.

Resource-efficient service delivery

Technology-enabled processes can reduce avoidable paperwork, improve turnaround times and support more efficient servicing. The Company is progressively strengthening its ability to measure resource use and environmental impacts associated with operations.

Principle 3 | Employee well-being and capability

Workforce and diversity

The Sustainability Report records 1,171 employees and women representing 5.47% of the workforce. The Company recognises the need for equal opportunity, workplace dignity, non-discrimination and respectful employment practices.

Learning and development

Reported employee training during the year amounted to 24,631 hours and 35 minutes. The Company uses training and capability development to reinforce responsible lending, customer interaction, regulatory awareness, technology adoption and operational effectiveness.

Performance and engagement

The Sustainability Report records performance reviews for 71.74% of employees. The Company seeks to encourage collaboration, professional development, constructive feedback and engagement across Head Office and field operations.

Occupational health, safety and welfare

The Company recognises occupational safety considerations associated with office and field-based work, including travel and customer-facing activities. Workplace safety, employee welfare, grievance mechanisms and respectful conduct form part of its people-related commitments. Occupational safety disclosures are interpreted in accordance with the reporting definitions used in the Sustainability Report.

Principle 4 | Stakeholder engagement

Stakeholder identification

Principal stakeholders include customers, employees, regulators, lenders, shareholders, business partners and communities. Their interests inform the Company's priorities concerning customer protection, financial stability, responsible employment, regulatory compliance and community impact.

Engagement channels

Customers interact with the Company through branches, field personnel, customer servicing and grievance redressal channels. Employees engage through operational reviews, communication, training and management processes. Regulators and lenders are engaged through applicable reporting, supervisory processes and business communications.

Materiality and responsiveness

The inaugural materiality assessment considered the Company's operating model, borrower characteristics, geographical presence, risk profile and stakeholder concerns. Priority topics include financial inclusion, customer protection, privacy, ethical conduct, employee development, environmental efficiency and financial resilience. The assessment is an initial impact-based exercise rather than a completed quantitative stakeholder survey.

Continuous improvement

The Company intends to strengthen stakeholder feedback, impact evaluation, escalation and integration of material sustainability matters into governance and management dashboards.

Principle 5 | Human rights and dignity

Human rights in lending

The Company recognises that borrowers may be financially vulnerable and that lending practices must protect dignity and informed choice. Transparent disclosures, affordability assessment, fair recovery practices and accessible grievance redressal are important safeguards against adverse customer outcomes.

Equal treatment in employment

The Company's human resources and conduct framework emphasises non-discrimination, equal opportunity, prevention of harassment and respectful workplace behaviour. Employee communication and complaint mechanisms contribute to the identification and remediation of concerns.

Privacy and confidentiality

The Company processes customer financial and identity-related information and recognises privacy and cybersecurity as important stakeholder rights. Access controls, information security policies, data handling safeguards and incident management arrangements support responsible processing.

Remediation and accountability

The Company seeks to address concerns through established complaint and governance mechanisms and to reinforce employee conduct expectations through training, monitoring and appropriate corrective measures.

Principle 6 | Environmental stewardship

Environmental management approach

The Company's principal direct environmental impacts arise from office and branch operations, purchased electricity, fuel use, paper consumption, water consumption, employee travel and electronic equipment. Its policies and operating practices support conservation, waste reduction and environmental awareness.

Energy and emissions

Reported purchased electricity was 630,677 kWh, equivalent to 2,270.44 GJ. Total reported energy consumption was 16,550.73 GJ and energy intensity was 13.16 GJ per employee. The Sustainability Report presents initial Scope 1 and Scope 2 greenhouse gas emissions figures of 1,065.47 and 517.16 tonnes of carbon dioxide equivalent respectively. Scope 3 emissions have not been quantified.

Water, paper and waste

Reported water consumption was 554,000 litres and paper consumption was 2,014 reams. The Company has identified a 5% reduction in back-office paper consumption as an objective. Its environmental priorities also include energy-efficient equipment, responsible electronic waste disposal and improved source-level data collection.

Environmental data maturity

Financial Year 2025–26 is the first consolidated environmental reporting baseline. The Company has identified improved data traceability, consistent calculation methodologies and more systematic measurement as priorities for subsequent reporting cycles.

Principle 7 | Responsible public policy engagement

Regulatory engagement

The Company's engagement with public authorities arises primarily from its regulated financial services activities. It recognises the importance of accurate regulatory reporting, transparency, ethical conduct and cooperation with supervisory processes.

Industry engagement

Participation in sector-level dialogue and industry initiatives can support understanding of responsible microfinance, customer protection and financial inclusion. Such engagement is expected to remain consistent with the Company's compliance and ethical conduct standards.

Integrity of representation

The Company's approach is to communicate responsibly with stakeholders and avoid misrepresentation or unfair business practices. The Sustainability Report does not present a separately quantified BRSR public-policy advocacy inventory.

Principle 8 | Inclusive growth and equitable development

Financial inclusion and economic participation

The Company serves underserved and low-income communities, particularly in rural and semi-rural markets. At 31 March 2026, it operated 200 branches across eight states and union territories, with 1,33,375 active members in its geographical operating data and an aggregate geographic loan portfolio of ₹323.11 crore.

Responsible lending during sector stress

During Financial Year 2025–26, the microfinance sector faced significant borrower repayment and collection challenges. The Company moderated business expansion and prioritised portfolio quality, recovery effectiveness, liquidity preservation and lender obligations rather than aggressive growth.

Community development and financial literacy

The Sustainability Report records ₹198.12 crore in loan disbursements and assets under management of ₹323.12 crore as at 31 March 2026. Financial literacy initiatives included the Sayani communication programme and collaboration with Sa-Dhan reaching more than 35,000 individuals.

Corporate social responsibility

Reported corporate social responsibility expenditure was ₹23,39,500, comprising ₹18,25,000 for food and ration distribution and ₹5,14,500 towards solar panel installation at Shri Shantinath Digamber Jain Mandir, Surya Nagar. The Company recognises that expenditure alone does not establish measurable social outcomes and intends to strengthen beneficiary-level impact assessment.

Principle 9 | Responsible customer relationships

Customer protection framework

Customer protection is integral to the Company's business model. Controls include borrower identification, credit assessment, communication of loan terms, informed consent, responsible recovery practices, grievance redressal and protection of customer information.

Accessible financial services

The Company combines branch and field-level engagement with technology-enabled loan origination and servicing. This model recognises the varying digital literacy and accessibility needs of rural and semi-rural customers.

Grievance management

The Sustainability Report records a customer complaint disposal rate of 98.78%. The Company seeks to strengthen complaint categorisation, escalation monitoring, root-cause analysis, resolution quality and corrective action. The disposal rate is not represented as a measure of complaints resolved within any particular statutory time limit.

Privacy and digital safety

Data privacy, information security, cyber resilience and responsible digitalisation are central to maintaining stakeholder trust. The Company's technology governance and information security arrangements support the protection of customer information and continuity of critical operations.

Financial awareness and fair treatment

The Company promotes customer understanding of loan obligations and rights through field engagement, disclosure documents and financial literacy initiatives. Fair conduct and respect for customer dignity remain important during collections and financial stress.